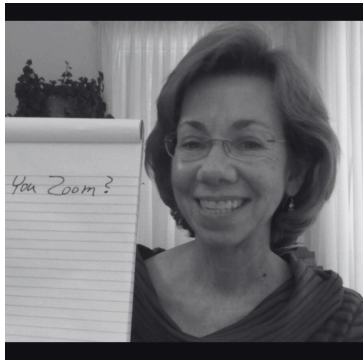


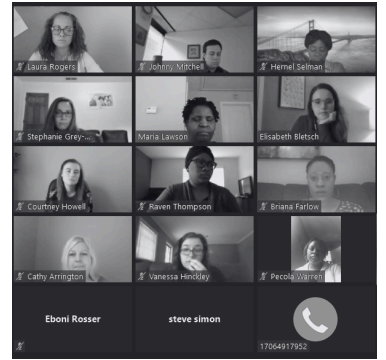
# VIEW POINT HEALTH ANNUAL REPORT

20  
22



VIEW POINT  
*Health*

A Total Care Perspective





# Hands-On CEO



I want to take this opportunity to thank each one of you for all your efforts throughout the year. The success of View Point Health is built on the daily efforts of our team members and your service to our clients. I wanted to share a few reflections on our progress from the past year. It's been a demanding and challenging time, and it's always refreshing to pause and look back. In 2022, the State of Georgia passed the Mental Health Parity Act (HB1013) to ensure behavioral health care is covered equitably by insurance, making access to care easier, more efficient, and more cost-effective. The Behavioral Health Reform and Innovation Commission was one of the main influences of this legislation. Kevin Tanner has served as the Chairman of the commission and will now serve as the DBHDD Commissioner. This was considered landmark legislation and we look forward to the positive changes that will occur.

View Point Health was awarded a Certified Community Behavioral Health Clinic (CCBHC) grant to increase access to person-centered, integrated and immediate crisis responsive community-based services. We established the Training and Professional Development department to invest in the growth and competencies of our talented team members. Our Co-Responder programs have expanded and proven successful in diverting from the legal system. Our residential and crisis stabilization teams have remained open and accessible amid extremely difficult staffing shortages. As we look forward to 2023, the work of reforming the behavioral health system will really take off. We have made great progress toward opening our Detox Unit in Covington and adding Medication Assisted Treatment. We are working towards adding a crisis service center where individuals can access care 24/7. This year we will begin serving clients through the CCBHC model and work toward the new CCBHC payment model. I am grateful to serve alongside our amazing people who show commitment to our vision of building healthy lives and healthy families through high quality comprehensive care. Please allow me to extend my personal and genuine appreciation to each and every one of you for your valuable contributions.



VIEW POINT  
*Health*

A Total Care Perspective



# Board of Directors

## A word from the Chairman

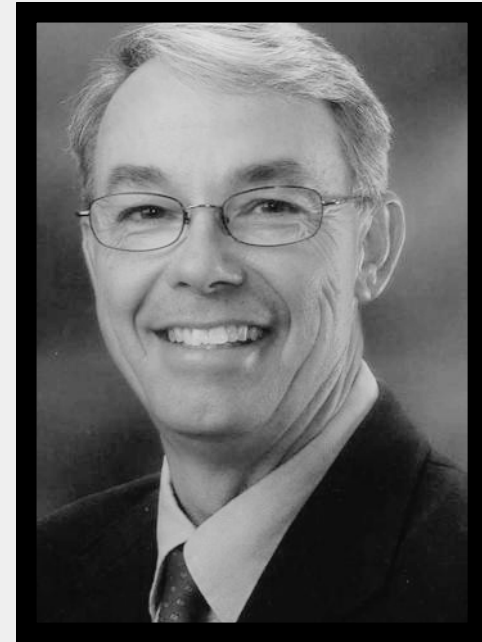


Dear Respected Stakeholders,

View Point Health was established in 1976 and operates under the leadership of a 13-member Board of Directors, appointed by the County Board of Commissioners from Gwinnett, Rockdale, and Newton Counties. I have had the privilege of serving on the View Point Health Board for the past nine years, and this year, I was honored to step into the role of Chairman.

As the Chair of the Board, it is incredibly rewarding to witness the dedication of the View Point Health staff, whose hard work has helped the organization maintain its status as one of Georgia's top Community Service Boards. Our primary focus remains advocating for individuals dealing with substance abuse, behavioral health challenges, and developmental disabilities. We are dedicated to breaking down barriers to care and fighting the stigma surrounding these issues.

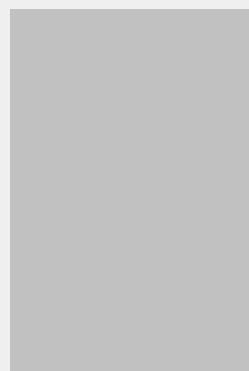
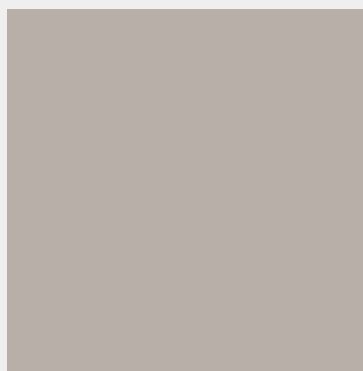
View Point Health continues to provide exceptional care to our clients and their families. I am truly honored to lead such a committed and successful team as Board Chair.



A handwritten signature in cursive script that reads "William K. Ellis".

**William Keith Ellis**

Board Chairman, View Point Health





# View Point Health

## Board of Directors

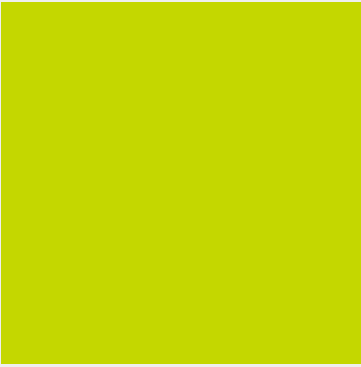


- **Keith Ellis,**
- **Commissioner,**
- **Doreen Williams**
- **Shayne Nolden**
- **Terria Maxwell**
- **Louise Radloff**
- **Beauty Baldwin**



- **Chairman, Marcello Banes**
- **Lynette Howard**
- **Lisa Honea**
- **Commissioner, Marlene Fosque**
- **Kathryn Rider**
- **Robin Kamara**





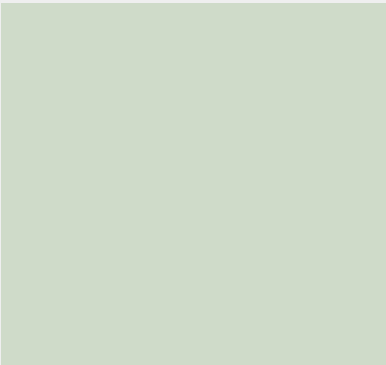
# FY22 Financial Highlights

- o Revenues for the fiscal year was \$53,457,411
- o Expenses for the year was \$53,357,232

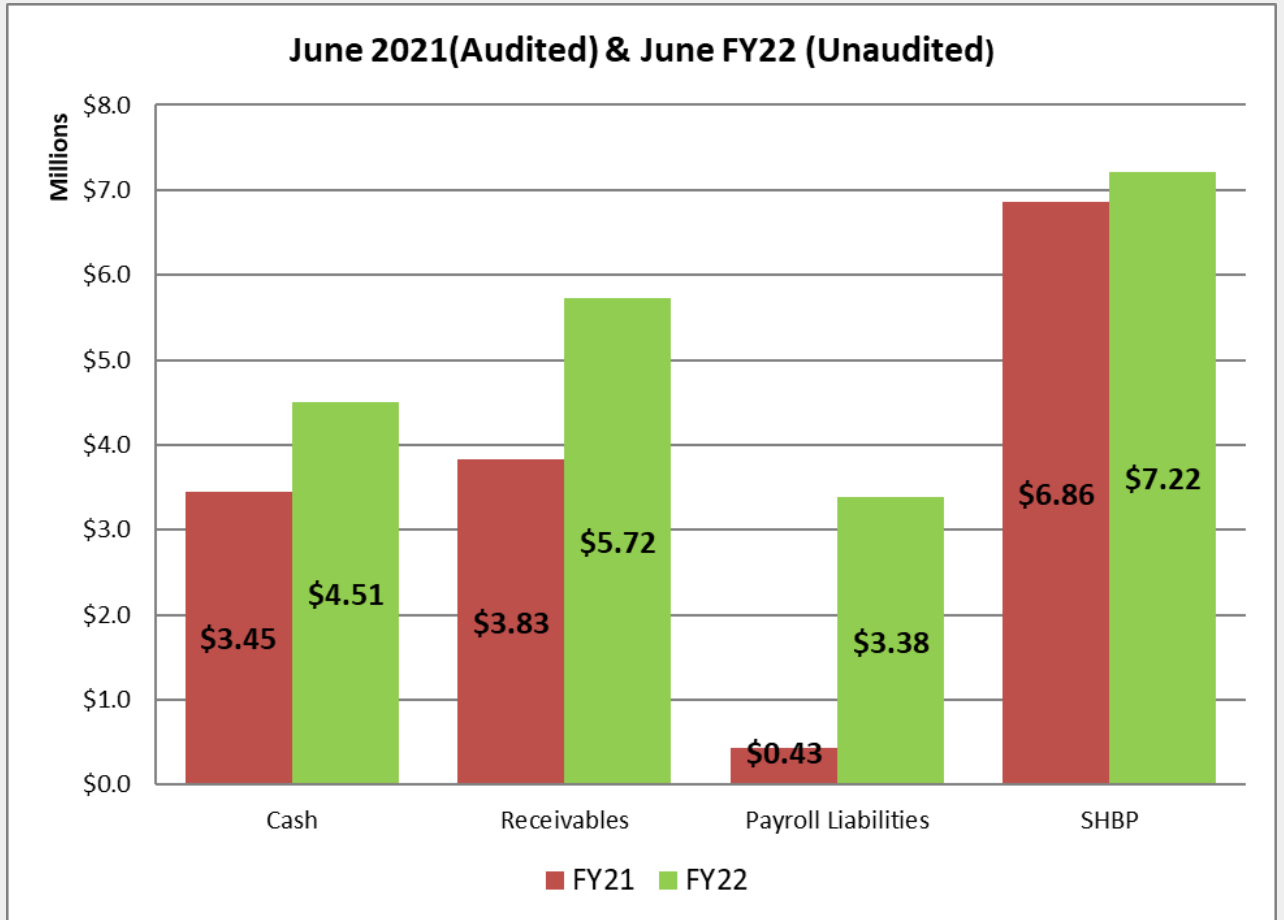


**9.64%**   **30.77**

4th Quarter Margin   Days of Cash on Hand



# FY22 Financial Balance Sheet Comparisons

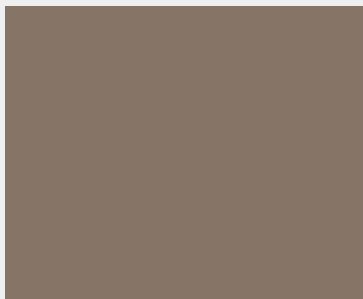


# FY22 Financial Summary



## Summary Income Statement

Amended Budget Board Approved 1/6/2022	Q1 - FY2022	Q2 - FY2022	Q3 - FY2022	Q4 - FY2022	Y-T-D Activity	% of Annual Budget	
	FQ1 Totals	FQ2 Totals	FQ3 Totals	FQ4 Totals		100.00%	
<b>REVENUES:</b>							
County Allocations	\$ 1,420,321	\$ 355,090	\$ 355,090	\$ 355,090	\$ 663,491	\$ 1,728,762	121.7%
Outpatient Medicaid Fees	6,350,675	1,550,385	1,445,427	1,661,555	1,582,195	6,239,562	98.3%
Fees & Client Funds	872,650	192,142	186,206	190,474	185,757	754,579	86.5%
Insurance, VA and Medicare	1,758,065	299,154	447,786	248,152	234,751	1,229,843	70.0%
Other Local Funds	614,991	97,469	99,161	92,229	120,626	409,485	66.6%
Medicaid Waiver	2,437,293	763,630	715,675	640,964	771,243	2,891,512	118.6%
DBHDD Contracts	33,618,071	8,134,256	7,951,034	8,389,877	12,701,920	37,177,088	110.6%
Contract Fees	3,369,578	571,160	675,096	836,629	943,694	3,026,580	89.8%
<b>Total Revenues</b>	<b>\$ 50,441,644</b>	<b>\$ 11,963,285</b>	<b>\$ 11,875,477</b>	<b>\$ 12,414,972</b>	<b>\$ 17,203,677</b>	<b>\$ 53,457,411</b>	<b>106.0%</b>
<b>EXPENDITURES:</b>							
Total Staff Expenses	\$ 36,810,533	\$ 8,943,767	\$ 9,291,281	9,443,399	11,987,748	\$ 39,666,194	107.8%
Total Operating Expenses	2,064,375	489,055	508,040	498,809	516,099	2,012,002	97.5%
Total Motor Vehicle Expense	281,278	70,457	65,439	69,506	84,075	289,476	102.9%
Total Equipment Purchases	186,855	21,846	19,315	17,993	91,367	150,521	80.6%
Total Food Expenses	205,668	50,679	56,794	57,131	53,435	218,039	106.0%
Total Travel Expenses	134,410	29,256	39,918	37,474	56,242	162,890	121.2%
Total Program Expenses	3,345,803	811,484	887,825	1,066,457	1,310,780	4,076,547	121.8%
Total Pharmaceutical Expenses	753,078	59,015	104,799	48,092	54,148	266,054	35.3%
Total Physician's Fees	2,691,914	693,669	690,485	662,396	661,588	2,708,138	100.6%
Total Facility Expenses	3,967,730	1,023,512	1,035,307	1,018,811	729,741	3,807,371	96.0%
<b>Total Expenses</b>	<b>\$ 50,441,644</b>	<b>\$ 12,192,739</b>	<b>\$ 12,699,203</b>	<b>\$ 12,920,067</b>	<b>\$ 15,545,223</b>	<b>\$ 53,357,232</b>	<b>105.8%</b>
<b>Net Revenues</b>	<b>\$ 0</b>	<b>\$ (229,454)</b>	<b>\$ (823,726)</b>	<b>\$ (505,096)</b>	<b>\$ 1,658,454</b>	<b>\$ 100,179</b>	
<b>Margin=</b>	<b>0.00%</b>	<b>-1.92%</b>	<b>-6.94%</b>	<b>-4.07%</b>	<b>9.64%</b>	<b>0.19%</b>	

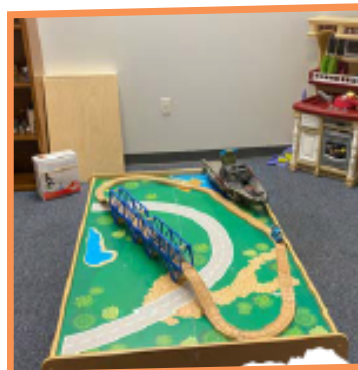




# VPH PUTTING Compassion into Action



**View Point Health set up  
play therapy rooms in all  
Outpatient Centers!**



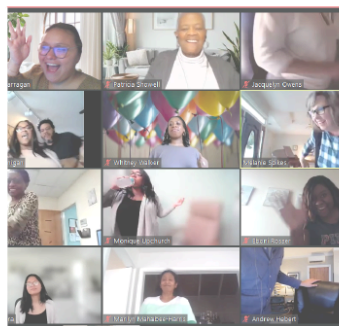
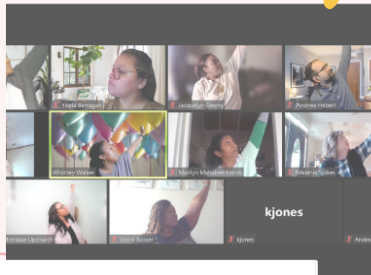
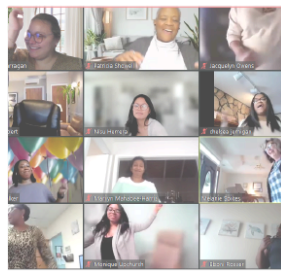


# VPH PUTTING

# Compassion into Action

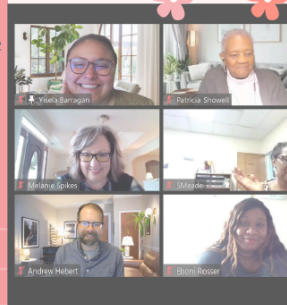


Compassion in Action



The Rockdale Center staff kicked off Spring 2022 in a healthy & fun way while taking care of business during staff meetings while also having some fun!!! This fun included:

- Chair Yoga
- Dance Contest!
- Mindfulness - Stone on a lake
- Learned how to bake fresh flatbreads
- Jen Hibbard joined and talked about giving ourselves grace and compassion.
- Prize giveaways!

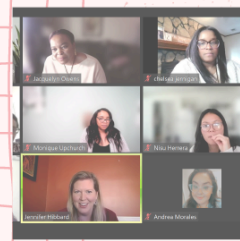
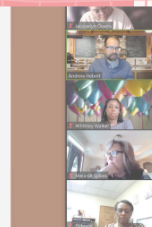


### Prep the Skillet & Make the Balls

Divide the dough into eight equal pieces, each piece should weigh between 55g and 60g. Form each piece into a ball, cover them, and let them rest for 5 minutes.

In the meantime, place a large skillet (12" or larger is ideal) on the stovetop and preheat it over medium heat. Alternatively, preheat an electric griddle to 325°F.

Working with one piece of dough at a time, roll it into a rough circle or oval about 1 1/4" thick and 6" in diameter, using more flour if necessary.



# VPH PUTTING Compassion into Action



## National HIV Testing Day!

The VPH HIV Early Intervention Services department celebrated National HIV Test Day at different VPH locations like the Adult CSU, ATL, Lawrenceville Outpatient Center, Newton Outpatient Center and GRAN Recovery Unit during the week of June 24th. Lavanzia Malwah and Idalina Garcia tested 40 clients for HIV and Hepatitis C as well as provided HIV Prevention education to about 100 clients last week.

Our message - *“HIV Testing is Self-care: Testing is key to ending the HIV epidemic”*. Thank you team, for making a difference in our community and spreading awareness!

VPH PUTTING

# Compassion into Action



## COVID-19 SUPPORT GROUPS

Free virtual support groups are open to community members who have been negatively impacted by the pandemic.

Each group is held via Zoom weekly for 4 sessions and is facilitated by a trained clinician.

Registration is open!

[bit.ly/VPHCOVIDSupport](https://bit.ly/VPHCOVIDSupport)



MORE INFO

[covid.support@vphealth.org](mailto:covid.support@vphealth.org)

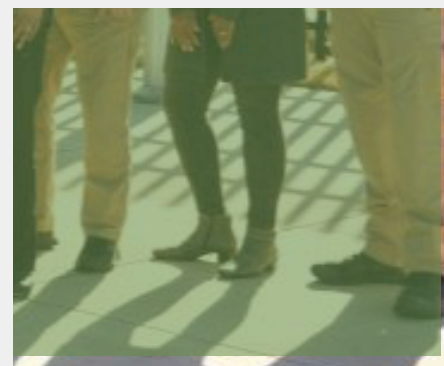
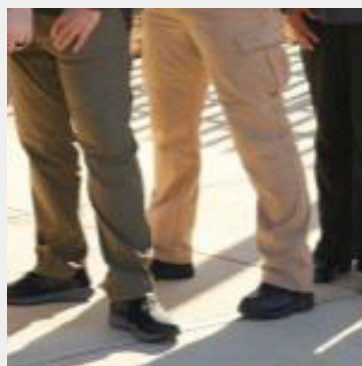
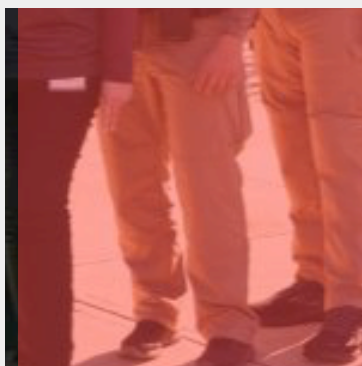
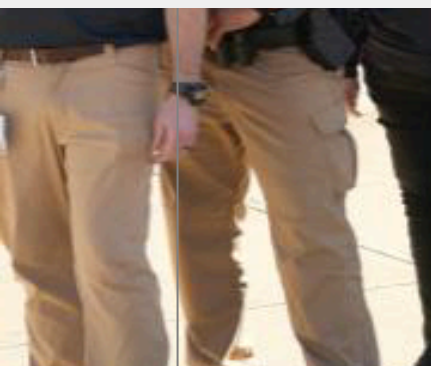
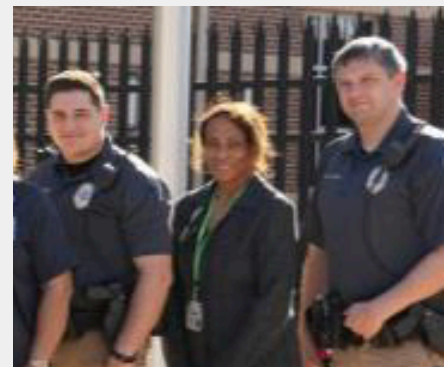
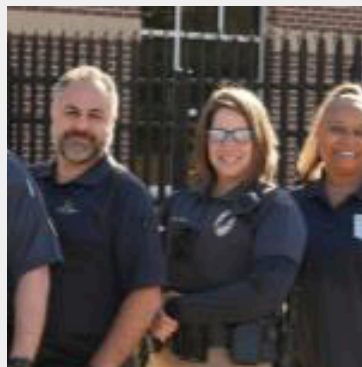
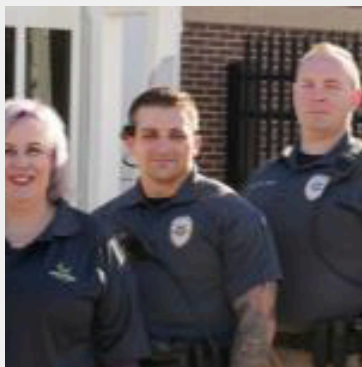
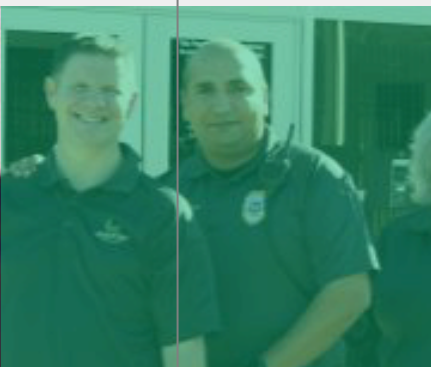


# View Point Health CoResponder

View Point Health has developed a Co-Responder program and has partnered with local Police and Sheriff Departments to address this challenge. VPH is currently using 2 evidence based models, Co-Responder and Dispatched Clinicians. These models embed behavioral health clinicians into field operations to dispatch with officers on mental health crisis calls, and to assist individuals obtain the necessary services after crisis conclusion. Embed means the clinician will be housed at the law enforcement agency with daily operations being managed by law enforcement administration.

VPH currently has partner ships with:

- City of Conyers Police
- City of Lawrenceville Police
- Gwinnett County Police
- City of Norcross Police
- Gwinnett County Sheriff
- Rockdale County Sheriff
- City of Chamblee Police
- City of Dunwoody Police
- City of Decatur Police



## May 2022 Snapshot

Agency	Total 911 calls	Mental Health Related calls	VPH Clinician Responses
Gwinnett County Police	37,487	856	+300
Conyers Police	1,831	52	14
Norcross Police	262	45	30
Chamblee Police	4211	28	10

# 9-8-8 IN GEORGIA

Georgia Department  
of Behavioral Health  
& Developmental  
Disabilities



Coming July 2022

## NATIONAL SUICIDE PREVENTION AND MENTAL HEALTH CRISIS SYSTEM

### WHAT IS 9-8-8?

A direct, national three-digit line, 9-8-8, will open the door for millions of Americans to seek the help they need, while sending the message to the country that healing, hope and help are happening every day. In Georgia, the 9-8-8 calls will be answered by the Georgia Crisis and Access Line (GCAL), 24 hours a day, 7 days a week, 365 days a year.

Some of 9-8-8's key features include:

- Connecting a person in a behavioral health crisis to someone who can address their immediate needs and help connect them to ongoing care
- Promote cost efficiency by providing the most appropriate response
- Reducing burden on law enforcement, public health and other safety resources when not appropriate
- Helping end stigma of seeking or accessing behavioral healthcare

Right now, in Georgia, anyone experiencing a suicidal crisis or emotional distress should call GCAL at:

**1-800-715-4225**

or download the

**MY GCAL app,**

available on both iOS and Android devices, to access GCAL via text and chat.

GCAL is available 24 hours a day, 7 days a week.

### WHY DO WE NEED 9-8-8?

When there is a mental health or substance use crisis, many do not know what to do. Call their primary care doctor? Call the police? Call 9-1-1? Go to the emergency room? These responses place an unnecessary burden on local law enforcement and emergency services and rarely provide the most effective result for the individual experiencing the behavioral health crisis.

In Georgia you can call/text or chat GCAL now, but starting on July 16, 2022, individuals will be able to dial 9-8-8 for behavioral health crisis resources. 9-8-8 provides an easy-to-remember three-digit number to provide access to immediate behavioral health support.

The 9-8-8 law requires Georgia to enhance the current systems' ability to respond to those experiencing a behavioral health crisis by providing:



#### Someone to talk to

- Available 24/7 for calls, text and chat
- Peer-run hotline offering callers emotional support, staffed by individuals who are in recovery themselves, also called a peer warm line



#### Someone to respond

- Mobile crisis available statewide
- Coordinate with 9-1-1/EMS as appropriate
- Outpatient community provider response



#### Somewhere to go

- Crisis stabilization units
- Crisis service center
- Peer wellness respite
- Detox and Substance Use Disorder (SUD) treatment
- Inpatient beds
- Outpatient crisis intervention

### GEORGIA'S RESPONSE

In Georgia, the Department of Behavioral Health and Developmental Disabilities (DBHDD) is the state behavioral health authority as designated in O.C.G.A. § 37-1-20 and, as such, is the lead agency for the 9-8-8 implementation. To help ensure a smooth transition to 9-8-8, DBHDD is engaging with a coalition of stakeholders across the crisis continuum,

such as behavioral health providers, 9-1-1, law enforcement and lived experience advocates. Coalition members provide subject-matter expertise on elements of the current crisis system and where there may be improvement opportunities. 9-8-8 will have linkages and impacts across multiple groups, and the coalition will help shape the future of crisis services in Georgia.



# 2022 Organizational Climate Survey Results

## Organizational Climate Survey 2022

**324 PARTICIPANTS**

50% of our team members provided valuable feedback that we use in development of our Strategic Plan. (54% in 2021)

**HIGHEST RATED**

- I'm familiar with the mission, vision
- My co-workers treat me with respect
- I can see the link between my work and organizational objectives

**LOWEST RATED**

- I am paid fairly for the work I do
- Procedures to do my job do not involve unnecessary steps
- My workload is appropriate



## STATEWIDE COMPARISON

**100%** View Point Health scored higher than average of all other CSBs in 100% of the domains.

**GREATEST IMPROVEMENT**

- Compensation (+6.65%)
- Overall (+4.16%)
- Work life Balance (+2.15%)
- Co-workers and Teamwork (+1.50%)

**VIEW POINT Health**



# View Point Health Best of Gwinnett



Download the ribbon or other digital art here:  
<https://www.dropbox.com/sh/ht9h3kure13m553/ABiny9edDKo7ti8GTxneg13a?dl=0>